



MANUFACTURER OF QUALITY POWER SPRAYERS

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LIMITED ONE YEAR SPRAYER WARRANTY

SPRAYING DEVICES, INC. (SDI) warrants to the original consumer purchaser that each new sprayer or other SDI manufactured accessory is free of defects in **material** and **workmanship** for **ONE FULL YEAR** from the date of original retail purchase.

THIS WARRANTY IS NOT TRANSFERABLE TO ANY SUBSEQUENT PURCHASER.

SDI's obligation under this warranty is expressly limited, at our determination, to the replacement or repair of such parts as inspection by SDI shall disclose to be defective.

This warranty does not include service items that are subject to normal wear or defects caused by misuse, neglect, negligence, or accident, or equipment that has been operated and/or maintained in any way contrary to SDI's operating manuals. Failure to perform normal maintenance, such as checking belts, pulleys and set screws after every 50 hours of machine use, will void warranty if damage occurs. The warranty does not apply to any of SDI's products that have been modified to adversely affect the equipment's operation, performance, and/or durability or has been altered or modified so as to change its intended use. Any design changes or enhancements made to any SDI sprayer and/or accessory without prior written consent from SDI, **will void all warranty**. Regardless of circumstances, any resulting damages or injuries to people or property will also be the responsibility of the person or persons involved in the unapproved redesign.

SDI assumes no responsibility for incidental, consequential or other damages including, but not limited to expense for fuel, expense of returning the part to SDI or the return of the part to the owner. SDI also assumes no responsibility for travel time, telephone or telegram charges, trailering or towing charges, rental of like unit during warranty service time, diagnostic time, lodging, or loss or damage to personal property, loss of revenue, loss of use of unit, loss of time or inconvenience.

SDI reserves the right to change and/or improve the design of any SDI equipment or accessory without assuming any obligation to modify any unit previously manufactured.

SDI's obligation under this warranty is strictly and exclusively limited to the repair or replacement of defective parts. Spraying Devices, Inc. product's obligation does not assume or authorize anyone to assume for them any other obligation.

It is the owner's responsibility to perform the normal maintenance service and replacement of service items, as they are not considered defects in material or workmanship within the terms of the warranty. Individual operating habits and usage contribute to the need for maintenance and service. See manuals for proper maintenance and care for your equipment.

To validate any warranty claim, it is the owner's responsibility to maintain all components and service the equipment as specified in the manuals. It is the owner's responsibility to provide proper lubrication for all components, and to operate the equipment according to the instruction manual, such as, not to run the pump with the suction line closed or the tank empty, which will destroy the pump seal and/or diaphragm.

WARRANTY CLAIMS

To make a claim under warranty, please contact your SDI dealer or Spraying Devices, Inc., at **(559) 734-5555** or by email to **sales@sprayingdevices.com**. Proof of purchase will be required to substantiate any warranty claim. Only authorized work will be considered as a warranty claim. The Purchaser must have the following information available when calling or emailing:

- **Model Number of SDI Equipment**
- **Serial Number of SDI Equipment**
- **Date of Purchase**

SDI will determine if the item is to be warranted and/or whether it will be repaired or replaced. Freight to SDI will be prepaid by the shipper. When and if the warranty claim is confirmed the return freight will be prepaid by SDI. Expedited freight charges will not be covered by SDI.

Warranty claims must be filed within **15 days for Domestic or 30 days for International** of the repair or replacement. The SDI Claim Form must include all the pertinent information as requested to expedite settlement.

Return Goods Authorization (RGA) Number:

To return items to SDI, a **Return Goods Authorization (RGA) Number** must be obtained from our Warranty Department. Items received without an RGA Number, will be returned to sender at sender's expense. Any items received after **30 days for Domestic or 60 days for International** of RGA Number issue date will not be warranted.

All products that are returned to SDI for warranty or any other reason, **must be** thoroughly cleaned and decontaminated prior to being returned. An MSDS (Material Safety Data Sheet) for the fluid that was last used with the returned product must accompany all shipments. SDI reserves the right not to accept any return product which does not conform to the above statement.

Examples of items not covered under the SDI Warranty:

- Normal service requirements arising during the warranty period such as oil, oil and air filters, pump seals, V-belts.
- Unit subject to misuse, neglect, negligence or accident.
- Equipment that has been altered or modified so as to adversely affect their operation, performance and/or durability, or to change their intended use.
- Repairs made by using parts or accessories which are incompatible with the equipment or adversely affect the operation, performance or durability.
- Equipment not operated or maintained in accordance with the instructions in the operator manual(s).
- Engines, tires, batteries, electric motors, pumps or components manufactured by other than Spraying Devices, Inc. These parts and/or components are covered by the respective manufacturers' warranties and may differ from the SDI warranty.
- This warranty applies only to the original retail purchaser. Second owner or subsequently owned units are not covered under warranty.

Labor Claims:

It is Spraying Devices, Inc.'s policy not to pay labor on warranties, but in cases where **SDI has determined** that labor is acceptable, SDI will pay for time from our predetermined time and established rate schedule for each specific task. SDI will not pay for travel time or diagnostic time involved in a warranty claim.

Pump Warranty:

Centrifugal Pumps:

- Entire pump will not be replaced.
- **Mechanical seals are considered a wear item and are not covered by warranty.**
Wear or failure due to use of abrasive chemicals is not considered a warranty item.
Hydraulic Motors on Centrifugal Pumps are warranted as follows:
Entire Hydraulic Motor will not be replaced.
Defective parts will be replaced *only*.

Diaphragm Pumps:

- Entire pump will not be replaced.
- **Diaphragms are not warranted.**
Premature diaphragm failure is usually caused by starved suction because of plugged suction strainer or failure to open suction valve before starting pump.
A failed diaphragm should be changed immediately and the crank case flushed and filled with new oil to prevent bearing failure.
- Pump bearings are not warranted.
- Crankshaft and connecting rods are not covered.
Crankshaft and rod failure are usually caused by diaphragm failure, allowing chemicals to mix with oil.
- **Hydraulic motors on Diaphragm Pumps are warranted as follows:**
Entire Hydraulic Motor will not be replaced, defective parts will be replaced *only*.

Original Equipment Manufacturer's Components:

- **Honda and Kohler Engines** are warranted by the original manufacturer through their nearest authorized Service Center.
- **Hypro Pumps** are warranted through SDI by Hypro, please use the SDI Warranty Claim Procedure on page 2 of this document.
- **Ace Pumps** are warranted through SDI by Ace, please use the SDI Warranty Claim Procedure on page 2 of this document.
- **Comet Pumps** are warranted through SDI by Comet, please use the SDI Warranty Claim Procedure on page 2 of this document.
- **Raven Spray Control Systems** are warranted through SDI by Raven Industries.
- **Accessories added** to the SDI Sprayer by the customer but not supplied by SDI are not warranted by SDI. Contact those companies directly.

Fiberglass Tank Warranty:

SDI'S Fiberglass Tanks are covered for **one (1) full year**, for any defects in materials or workmanship. All tanks still under warranty, will be repaired. The tank will be prorated at 20% per year up to five (5) years (see chart below):

<u>Tank Age (Years)</u>	<u>Replacement Credit</u>
0 - 1 Year	100%
1 - 2 Years	80%
2 - 3 Years	60%
3 - 4 Years	40%
4 - 5 Years	20%
5 + Years	0%

Poly Tank Warranty:

SDI sprayers using poly tanks are covered for **one (1) full year**, for any defects in materials or workmanship. Poly tanks have individual warranties issued by their respective manufacturers. Contact SDI for additional information regarding poly tank warranty.

NOTE:

Centrifugal Pump Mechanical Seal Failure is not covered by the Limited 1 Year Warranty. Mechanical seals are considered a wear item and are not covered by warranty. Pump seal integrity requires proper maintenance and pump operation. Misuse or abuse, such as **running the pump dry, will void any warranty claim.**

Diaphragm Pump Diaphragm Failure is not covered by the Limited 1 Year Warranty. Premature diaphragm failure is usually caused by starved suction because of plugged suction strainer or failure to open suction valve before starting pump. Diaphragm integrity requires proper maintenance and pump operation. Misuse or abuse **will void any warranty claim.**

Freeze Ups: Proper winterizing is required where temperatures drop below 32°F (0°C). Frozen and/or freeze damaged sprayer components are not covered under the product warranty. Be sure to properly winterize or store your sprayer in a heated (climate controlled) building.